



36 PINE STREET · LOCKPORT, NY 14094
 (716) 433-3780
WWW.MHANC.COM

For information on our programs or additional copies of this booklet, please contact us.

The Mental Health Association in Niagara County, Inc. is funded by the New York State Office of Mental Health, the Niagara County Department of Mental Health, the United Way of Greater Niagara, The Grigg-Lewis Foundation, grants, memberships and voluntary contributions.

The Mental Health Association in Niagara County is a
 United Way Agency

Revised 2023

Directory of Community Services

HELP

32nd Edition



Brought to you by the Mental Health Association in Niagara County, Inc.

"The Information and Referral Specialists"

PHONE: (716) 433-3780

WEB: WWW.MHANC.COM

COUNTY-WIDE HELP LINE: (716) 433-5432

Notes

EMERGENCY PHONE NUMBERS IN NIAGARA COUNTY

Niagara County Crisis Services Hotline (24/7).....716-285-3515

National Suicide Prevention Lifeline.....1-800-273-8255

Crisis Text Line.....Text "MHA" to 741741

Veterans Crisis Line1-800-273-8255 Press 1

NYS Child Abuse Hotline.....1-800-342-3720

Alzheimer's Association Helpline (24/7)1-800-272-3900

Pinnacle Community Services

Domestic Violence Hotline (Local)716-299-0909

Runaway Youth Hotline (local)716-285-7125

YWCA Crisis Hotline (text or call)716-433-6716

Poison Control Center of WNY.....1-800-222-1222

Suicide and Crisis Lifeline.....call or text 988

Crisis Text Line.....text 741741

In the case of any other emergency, please call 911

Respite Program

We provide a planned break for parents in Niagara County raising a child(ren) 18 years of age or younger with a mental health diagnosis requiring ongoing medical treatment. Childcare workers are screened and trained.

Consumer Services

Peer Advocacy

We provide mental health support for recipients of mental health services in the community and for patients receiving treatment at Niagara Falls Memorial Medical Center, Trott ACCES Center, and the Niagara Falls Housing Authority. Peer Specialists work with the patients, as well as family members, providing reassurance and notifying patients of all available services.

Consumer Planning Advisory Committee (CPAC)

The CPAC Committee is comprised of mental health consumers who meet once a month to provide input into the local planning process. The mission of CPAC is to promote and advocate for comprehensive services within Niagara County that foster recovery, rehabilitation, and respect for the rights of the consumers they serve.

HOPE House/Hospital Diversion

The HOPE House is a peer recovery respite house located in Lockport, NY and is meant as a hospital diversion program for adults (18 years or older) with a mental illness. The MHA, Community Missions, and the Niagara County Department of Mental Health (NCDMH) all play a role. The MHA provides peer support services. Community Missions provides the physical house as well as respite and warm line services. The NCDMH provides therapeutic supports.

The Mission of The Mental Health Association in Niagara County, Inc. is to promote mental wellness by sponsoring and implementing advocacy, education and community service programs.

What is the Help Book?

You are holding the 32nd edition of the Help Book, first published in 1981. The MHA in Niagara County is proud to be the official information and referral source for all of Niagara County. Through our partnership with the Niagara County Department of Mental Health, our referral services are available anytime of the day or night through our printed directories, resource guides, and through our website, www.mhanc.com. Our phone referral system, known as the Help Line, is staffed Monday-Friday, 8:30am-4:00pm. During these times there will be someone standing by to help you with the information in our many directories. One Help Line number serves all of Niagara County: 716-433-5432.

Since our founding in 1964, we have offered a variety of programs and support services for all members of the community. You can learn more about MHA in Niagara County by visiting our website, dropping by our office, or giving us a call. We look forward to hearing from you!

Good Health to You,

Daniel Colpoys

Executive Director 2023

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Information and Referral

Help Line – We have one phone number for all of Niagara County: 716-433-5432. Staff from the Mental Health Association will offer information about the organizations listed in this booklet Monday-Friday 8:30 am-4:00 pm.

Help Book – We update and print this book regularly. You are using the 32nd edition. Access it online at www.mhanc.com.

Support Groups and More

Support Groups - We sponsor several Support Groups throughout Niagara County. Call the MHA at 716-433-3780 for topics, dates, times, and locations.

Compeer Niagara

Adult Program - Compeer for Adults matches adult participants and volunteers who share similar interests. The pairs talk and spend quality time together throughout the month. Compeer friends share, listen, and provide support. Compeer for Adults also offers monthly group activities, which allow participants to explore new interests throughout the county, as well as form friendships with other participants and volunteers within the Compeer Program.

Youth Program - Children who are in need of a positive adult role model and a trusted friend are matched with trained and screened volunteers for one-on-one friendship and mentorship. Each child and his or her match spend time together throughout the month enjoying each other's company and having fun! Compeer for Youth also offers monthly group activities, which allow youth participants to try new, fun activities and explore different interests throughout the county, while spending quality time with other youth participants.

**Compeer Niagara is always accepting applications for NEW volunteers*

Veterans One-stop Center of Western New York, Inc......716-898-0110
www.vocwny.org

Veteran's Peer Support Line (Vet2Vet).....1-877-838-2838
Veterans Suicide Hotline 1-800-273-8255 Press 1

Helpful Hints

- When looking for mental health care always call your insurance provider to see what they will pay for!
- Check your insurance for member benefits. You may be able to get a gym membership or attend fitness classes at a discounted price.
- Talk with your primary doctor about your mental health struggles and see what they can recommend that will be covered by your insurance.
- A great way to reach out, get connected, or receive support is by calling Niagara County Crisis Services at 716-285-3515. Crisis Services is available 24/7!
- For general information about services in Niagara County and surrounding counties, call 716-433-5432.

MHA IN NIAGARA COUNTY PROGRAMS AND SERVICES

Educational Services

Call us at 716- 433-3780 to request materials or schedule a training or presentation.

Presentations

We provide FREE educational programs, presentations, trainings and workshops for all ages on a variety of mental health topics. We promote mental wellness while educating about mental illness.

Educational Resources

You can find helpful links and resources through our website and social media accounts. Visit www.mhanc.com to get started. We offer free educational brochures upon request and a lending library of books and videos at our office at 36 Pine Street in Lockport, NY.

ADDICTIONS

Alcoholics Anonymous (AA)	
www.buffaloaany.org	
Buffalo.....	716-853-0388
Anchoring Hope of NY	716-778-0389
www.anchoringhope.org	
Beacon Center	
www.beaconcenter.net	
Lockport.....	716-439-6815
Niagara Falls.....	716-282-4480
Brylin Hospital	
www.brylin.com	
Inpatient	716-886-8200
Outpatient	716-632-5450
All services	1-800-727-9546
Eastern Niagara Hospital - Lockport	
www.enhs.org	
Reflections Recovery Center.....	716-514-5561
Cazenovia Recovery	716-282-8510
www.cazenoviarecovery.org	
Sundram Manor (Niagara Falls).....	716-284-6228
Madonna House (Lockport).....	716-438-9131
Somerset House (Appleton)	716-795-3719
Housing Programs.....	716-894-7298
Cazenovia Manor.....	716-822-8932
Supportive Living	716-299-0917
Gambler's Anonymous	
www.gamblersanonymous.org	
GA Hotline	855-222-5542
The New York Council on Problem Gambling	716-833-4274
www.nyproblemgambling.org	
Horizon Health Services	716-831-1800
www.horizon-health.org	
Aurora Village (Sanborn)	716-219-8700
Boulevard Recovery Center (Tonawanda).....	716-833-3708
Delta Village (Sanborn).....	716-638-9222
Freedom Village (Sanborn).....	716-250-1860
Horizon Village (Sanborn).....	716-731-2030
Lockport Recovery Center	716-433-2484
Niagara Falls Recovery Center	716-283-2000
Pine Avenue Recovery Center (Niagara Falls)	716-505-1060

Sanborn Recovery Center	716-650-5550
Tonawanda Recovery Center	716-831-1850
Jewish Family Service	716-883-1914
www.jfsbuffalo.org	
Catholic Health.....	716-706-2112
www.chsbuffalo.org	
Mt. St. Mary's Hospital.....	716-297-4800
Clearview Treatment Services.....	716-298-2115
Mental Health Counseling.....	716-706-2112
Narcotics Anonymous	
www.nawnny.org	
Niagara Falls	716-304-6880
Niagara-Orleans.....	716-478-6992
Northpointe Council, Inc.	
www.northpointecouncil.org	
Outpatient (Lockport).....	716-433-3846
Outpatient (Niagara Falls)	716-278-8110
First Step Center.....	716-285-3421
NYS Addiction HOPEline	
Call.....	1-877-846-7369
Text.....	467-369
Save the Michaels of the World, Inc.	716-302-3960
www.savethemichaels.org	

CHILDREN / YOUTH

Adoption Star	716-639-3900
www.adoptionstar.com	
Buffalo Federation of Neighborhood Centers	716-856-0363
www.bfnc.com	
Boys and Girls Club, Inc. (Niagara Falls)	716-282-7181
Boy Scouts of America – Greater Niagara Frontier Council	716-891-1689
www.wnyscouting.org	
Camp Hope: Niagara Hospice	716-439-4417
www.niagarahospice.org	
Catholic Charities	
www.ccwny.org	
Service Information & Referral.....	716-856-4494
Lockport Office	716-433-0246

Lifeline Services	
www.lifelinesupport.org	
Low-cost telephone service	1-800-234-9473
Verizon	
www.verizon.com	
Costumer Service	1-888-294-6804
National Accessibility	1-888-262-1999
Mobile devices/plans	1-800-922-0204
Home internet, TV, phone services.....	1-800-837-4966
Customers with Disabilities Voice & TTY.....	1-800-974-6006
Payment Information/Arrangements	1-800-698-3545

VETERANS

Buffalo Veteran's Center	716-862-7350
www.va.gov	
Niagara County Veteran's Service Agency	716-438-4090
www.niagaracounty.com	
S.E.R.V. Niagara	716-438-5437
www.servniagara.org	
U. S. Department of Veterans Affairs	VA311 / 844-698-2311
www.va.gov	
Education (GI Bill)	1-888-442-4551
VA Benefits Hotline	1-800-827-1000
Special Issues Helpline	1-800-749-8387
My HealtheVet Help Desk	1-877-327-0022
Health Care Benefits	1-877-222-8387
Income Verification and Means Testing.....	1-800-929-8387
Life Insurance	1-800-669-8477
Status of Headstones and Markers	1-800-697-6947
Telecommunications Device for the Deaf (TDD)..	1-800-829-4833
Veterans Administration Transportation Services	
www.visn2.va.gov/vet/dav.asp	
DAV Transportation Network.....	716-862-6544
Veterans Transportation System	716-862-6800
Veterans Administration WNY Healthcare System	1-800-532-8387
Buffalo VA Medical Center	716-834-9200
Lockport VA Clinic	716-438-3890
Niagara Falls VA Clinic	716-862-8580
VA Mental Health Services	716-862-3117
24/7 VA Nurses Helpline	1-800-877-9676

Gas Emergencies (24/7).....	1-800-892-2345
Power Outages (24/7)	1-800-867-5222
Customer Service.....	1-800-642-4272 (TTY 711)
Payment Arrangements.....	1-800-443-1837
Dig Safe	811 or 1-800-962-7962
Neighbor for Neighbor (utility assistance from National Fuel).....	1-800-365-3234
www.natfuel.com/forhome/NY/n4n	
The Salvation Army.....	716-883-9800 Ext. 230
Catholic Charities.....	716-856-4494 / 716-218-1400
New York Public Service Commission	
www.dps.ny.gov	
Energy Service Company Complaints	1-888-697-7728
Gas, Electric Shutoff	1-800-342-3355
HEAP grants for people aged 60+.....	1-800-342-9871
Service/Billing Complaints.....	1-800-342-3377
New York Relay Service	711
www.nyrelay.com	
Costumer Services	800-676-3777 (TTY/Voice)
Español/Spanish	800-676-4290
Speech-to-Speech only.....	877-787-1989
Voice Carry-Over only.....	866-931-9027
Niagara Community Action Program (NIACAP)	716-285-9681
www.niagaracommunityactionprogram.org	
Lockport Neighborhood Center.....	716-433-6632
Niagara Falls Neighborhood Center	716-285-6134
North Tonawanda Neighborhood Center	716-694-9727
Niagara County Department of Social Services	
www.niagaracounty.com	
HEAP Department (Home Energy Assistance Program).....	716-278-8400
NYSEG (New York State Electric & Gas)	
www.nyseg.com	
Billing inquiries, turn-ons/turn-offs, information.....	1-800-572-1111
Credit assistance, payment arrangements.....	1-888-315-1755
Electricity Interruptions/emergencies.....	1-800-572-1131
Natural Gas odors/emergencies.....	1-800-572-1121
Safelink (Free cell phone and minutes for income eligible).....	1-800-977-3768
www.safelinkwireless.com	
Spectrum	1-855-707-7328
www.spectrum.com	

Niagara Falls	716-282-2351
North Tonawanda	716-694-7749
Monsignor Carr Children's Clinic	
Lockport	716-478-0315
Niagara Falls	716-205-0825
North Tonawanda	716-694-7749
Referrals	1-877-448-4466
Multi-Systemic Therapy	
Niagara Falls	716-282-4991
Lockport	716-478-0035
North Tonawanda	716-282-4991
WIC Niagara County	716-218-1484
Child Abuse Hotline	
www.ocfs.state.ny.us/main/cps/	
Mandated reporters line.....	1-800-635-1522
New York State.....	1-800-342-3720
Child Health Plus	
www.health.ny.gov	
Children's Insurance Program	1-800-698-4543
Pediatric Dental: O'Shei Children's	716-323-6040
Niagara County Youth Bureau	716-278-6872
Community Missions	716-285-3403
www.communitymissions.org	
Youth Services (REACH).....	716-285-3403
Aurora House	716-433-1905
Family Solutions Program (FSP)	716-285-3403
Juvenile Supported Case Management (JSCM).....	716-285-3403
Girl Circle.....	716-285-3403
Compeer Niagara for Youth	716-433-3780
www.mhanc.com	
Cornell Cooperative Extension	
www.cceniaragarcounty.org	
Lockport	716-433-8839
P3 Center for Teens, Moms, and Kids	716-278-4423
www.nfmmc.org	
Pinnacle Community Services	
www.pinnaclecs.org	
Lockport	716-433-6019
Niagara Falls (PASSAGE)	716-285-6984
Casey House - Runaway & Youth Services	716-285-7125
Girl Scouts of Western New York	

www.gswny.org
 Lockport Service Center 716-935-6080
 Niagara Falls Service Center 716-935-6082

Hillside Children's Center
www.hillside.com
 Therapeutic Foster Care Services 716-439-5400

Intandem
www.intandem.org
 Niagara Intake 716-504-2625
 Cattaragus Intake 716-504-2625 Ext. 2230
 General 716-375-4757

Juvenile Aid Bureau
 Lockport 716-439-6606
 Niagara Falls 716-286-4568
 North Tonawanda 716-692-4317

Mental Health Association in Niagara County, Inc.
www.mhanc.com
 Main Offices 716-433-3780
 Community Education and Trainings
 Consumer Planning Advisory Committee (CPAC)
 Compeer Niagara for Adults and Youth
 Respite
 Peer Programs
 Support Groups: Anxiety/Depression, Grief, LGBTQ+
 County-Wide Helpline 716-433-5432

National Center for Missing and Exploited Children 1-800-843-5678
www.missingkids.com

National Runaway Hotline 1-800-786-2929
www.1800runaway.org

New Directions Youth & Family Services
www.fosteringgood.org
 Henrietta G. Lewis Campus School 716-433-9592
 Wyndham Lawn Home for Children 716-433-4487
 Wayne A. Secord Therapeutic Preschool 716-433-9592

Empower WNY 716-297-0798
www.empower-wny.org

Niagara Community Action Program (NIACAP)
www.niagaracommunityactionprogram.org
 Community Child Care Clearinghouse of Niagara ... 716-285-8272

Niagara County Coalition for Suicide Prevention 716-439-7400

*Transportation to rehabilitation facilities

Tri Community Ambulance Service 716-731-2604
www.tricommunityambulance.org

Tri-Town Ambulance Service, Inc. 716-735-7000
www.tri-townambulance.org

Twin City Ambulance
www.tcaems.com
 Emergency 716-692-2100
 Non-Emergency 716-692-2342

Union Transportation Services 716-433-2222

We Care Transportation 716-614-1114

We Care Wheelchair Van 716-433-1119 / 716-278-3333

UTILITIES

Allconnect (Internet Shopping Services) 844-845-3968
www.allconnect.com

Assurance Wireless (Federal lifeline assistance program)
www.assurancewireless.com
 Information Line 1-888-321-5880 / 1-888-898-4888

EmPower NY
www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York
 Main Offices 518-862-1090
 Information Line 866-697-3732

H.E.A.P. (Home Energy Assistance Program) 1-800-342-3009
www.otda.ny.gov
 Niagara County Department of Social Services 716-278-8400
 Niagara County Office for the Aging (over 60)
 716-438-4016 / 716-438-4020
 After Hours Emergency Contact 716-285-3403

National Fuel
www.natfuel.com
 Gas Emergencies (24/7) 1-800-444-3130 (TTY 711)
 Quality Assurance / Unresolved Complaints & Concerns
 1-800-453-3513

New York
 Buffalo Area 716-686-6123
 Outside Buffalo Area 1-800-356-3234
 Before You Dig, Call 811 or 1-800-962-7962

National Grid
www.nationalgrid.com

..... 716-285-8070/1-800-701-1233
www.ventureforthe.com
New York State Education Department
www.acces.nysesd.gov
 NYSED General Information 518-474-3852
 ACCES-VR 1-800-222-5627
 TASC (Formerly GED) 518-474-5906
Women's Respite Program 716-893-0931
www.womensrespite.org

TRANSPORTATION

Community Missions 716-282-5403
www.communitymissions.org
Dale Association
www.daleassociation.com
Health Association of Niagara County, Inc. (HANCI)
www.hanci.com
 Lockport 716-433-2664
 Niagara Falls 716-285-8224
 North Tonawanda 716-692-4855
Niagara County Department of Social Services
www.niagaracounty.com
 Medical Transportation 1-866-753-4430
Niagara County Office for Aging
www.niagaracounty.com
 Medical Van 716-438-3030
Niagara Falls Memorial Medical Center
www.nfmmc.org
 CareExpress 716-278-444
Niagara Frontier Transportation Authority-Metro Bus
metro.nfta.com
 Para-transit Service (curb-to-curb disability service) 716-855-7268
 Niagara Frontier Trans Authority 716-855-7300
 Niagara Frontier Tans Authority TTY 800-622-1220
 Customer Care/General Information 716-855-7211
Rural Niagara Transportation (wheelchair transportation) 716-285-9357
Save the Michaels of the World, Inc. 716-302-3960
www.savethemichaels.org
 Transportation Services 716-984-8375

Niagara County Department of Health

www.niagaracounty.com
 Children with Special Needs (Lockport) 716-439-7460
 Children with Special Needs (Niagara Falls) 716-278-8180
 Early Intervention 716-278-1991
 Immunization Program 716-278-1903

Niagara County Department of Social Services

www.niagaracounty.com
 All Offices 716-278-8400
 Children's Services 716-278-8680
 Child Protective Service 1-800-342-3720
 Child Support Collection 1-888-208-4485

Niagara County Head Start

www.caowny.org
 Administration 716-285-8883
 Donovan 716-285-8117
 Lockport 716-433-1055
 Newfane 716-778-5802
 Niagara Falls 716-285-1974
 North Tonawanda 716-693-7660
 Starpoint 716-210-2358
 Wilson 716-751-9341

Niagara County Youth Bureau

www.niagaracounty.com
Niagara Falls Memorial Medical Center
www.nfmmc.org

Child Advocacy Center 716-285-0045

Children's Single Point of Access (C.S.P.O.A.) 716-439-3071

www.niagaracounty.com
Youth Mentoring Services of Niagara County, Inc. 716-434-1855
www.youthmentoringservicesniagara.org

COMMUNITY SERVICE AGENCIES

Anchoring Hope of NY 716-778-0389
www.anchoringhope.org
Better Business Bureau 716-881-5222 / 1-800-828-5000
www.bbb.org
Boys and Girls Club, Inc. 716-282-7181
Brother's Keeper Outreach (Food & Clothing) 716-432-8940
Catholic Charities

www.ccwny.org
 Service Information & Referral 716-856-4494
 Lockport Office 716-433-0246
 Niagara Falls 716-282-2351
 North Tonawanda 716-694-7749
Monsignor Carr Children's Clinic
 Lockport 716-478-0315
 Niagara Falls 716-205-0825
 North Tonawanda 716-694-7749
 Referrals 1-877-448-4466
Multi-Systemic Therapy
 Niagara Falls 716-282-4991
 Lockport 716-478-0035
 North Tonawanda 716-282-4991
WIC Niagara County 716-218-1484
Community Missions 716-285-3403
www.communitymissions.org
Consumer Credit Counseling of Buffalo, Inc.
 716-712-2060 / 1-800-926-9685
www.cccsbuff.org
Cornell Cooperative Extension
www.cceniagaracounty.org
 Lockport 716-433-8839
Health Association of Niagara County, Inc. (HANCI)
www.hanci.com
 Lockport 716-433-2664
 Niagara Falls 716-285-8224
 North Tonawanda 716-692-4855
Heart, Love & Soul 716-282-5687
www.heartloveandsoul.org
Independent Living of Niagara County
www.ilnc.org
 Main 716-284-4131
 Voice/TDD 716-836-0822
 Toll Free 1-800-348-8399
Mental Health Association in Niagara County, Inc. 716-433-3780
www.mhanc.com
 County-Wide Helpline 716-433-5432
Niagara Community Action Program (NIACAP) 716-285-9681
www.niagaracommunityactionprogram.org
Niagara County Sheriff's Office (non-emergency) 716-438-3393

County-Wide Helpline 716-433-5432
National Alliance for Hispanic Health
www.healthyameri.org
 The National Hispanic Family Health Helpline 1-866-783-2645
Empower-formerly Niagara Cerebral Palsy
www.empower-wny.org
 Administrative Office 716-297-0798
 Clinics -Audiology, Dental, Podiatry, Speech, OT/PT
 716-297-1478 Ext. 189
 Job Placement 716-284-0851
 Elders Day Program 716-371-0728
 Community Housing 716-297-0798 Ext. 134
 Children's Academy 716-297-1478 Ext. 160
Niagara County Coalition for Suicide Prevention 716-439-7400
Niagara County Department of Health
www.niagaracounty.com
 Mainline 716-439-7430
 Children with Special Needs - Lockport 716-439-7460
 Children with Special Needs - Niagara Falls 716-278-8180
 Environmental Health 716-439-7444
 Environmental Health Division Childhood Lead Poisoning Prevention
 716-278-8588
 Healthy Neighborhoods Program 716-439-7479
 Immunization Program 716-278-1903
 Nursing Division 716-278-1900
 Public Health Education - Nursing 716-278-8596
 Communicable Diseases Program 716-278-8598
Intandem
www.intandem.org
 Niagara Intake 716-504-2625
 Cattaraugus Intake 716-504-2625 Ext. 2230
 General 716-375-4757
People, Inc. 716-634-8132 / 1-888-773-6753
www.people-inc.org
 Admissions WNY 716-880-3700
 Deaf Access Services 585-441-9300
 General Inquires WNY 716-817-7400
 Programs and Services 716-880-3700
Single Point of Access (S.P.O.A.) for Adults and Children 716-439-7527
www.niagaracounty.com
Venture Forthe, Inc. (traumatic brain-injured individuals)

Camp Hope: Niagara Hospice 716-439-4417
www.niagarahospice.org

Consumer Credit Counseling of Buffalo, Inc.
..... 716-712-2060 / 1-800-926-9685
www.cccsbuff.org

Community Health Center of Lockport 716-478-6655
www.chcb.net

Dale Association
www.daleassociation.com
Administrative Offices 716-433-4440
Geriatric Community Mental Health Nurse
..... 716-433-1937 ext. 107

PROS Center for Wellness 716-433-1937

Everywoman Opportunity Center 202-540-0247
www.everywoman.org

Pinnacle Community Services
www.pinnaclecs.org
Lockport 716-433-6019
Niagara Falls 716-285-6984

Heart, Love & Soul 716-282-5687
www.heartloveandsoul.org

Hillside Children's Center (Therapeutic Foster Care Services)
..... 716-439-5400
www.hillside.com
24 Hour Service & General Information 585-256-7500

Horizon Health Services 716-831-1800
www.horizon-health.org
Aurora Village (Sanborn) 716-219-8700
Boulevard Recovery Center (Tonawanda) 716-833-3708
Delta Village (Sanborn) 716-638-9222
Freedom Village (Sanborn) 716-250-1860
Horizon Village (Sanborn) 716-731-2030
Lockport Recovery Center 716-433-2484
Niagara Falls Recovery Center 716-283-2000
Pine Avenue Recovery Center (Niagara Falls) 716-505-1060
Sanborn Recovery Center 716-650-5550
Tonawanda Recovery Center 716-831-1850

Jewish Family Service 716-883-1914
www.jfsbuffalo.org

Baker Senior Club 716-957-4164
United States Social Security Administration
www.ssa.gov
Hotline and Information 1-800-772-1213
TTY Hotline and Information 1-800-325-0778
Niagara Falls 1-877-480-4992

SPECIAL INTERESTS

Alzheimer's Association of WNY

www.alz.org/wny
24/7 HELPLINE 800-272-3900
Western NY Chapter 716-626-0600 Ext. 313

Anchoring Hope of NY 716-778-0389
www.anchoringhope.org

Americans with Disabilities Act Information

www.ada.gov
Information Line 1-800-514-0301
TTY Information Line 1-800-514-0383

Children's Single Point of Access (C.S.P.O.A.) 716-438-3071
www.niagaracounty.com

Community Missions 716-285-3403
www.communitymissions.org

Aurora House 716-433-1905
Hope House - Peer Recovery Respite Center / Recovery Line
..... 716-433-6543

Niagara Visions PROS 716-205-8708
Niagara Falls Respite Services 716-285-3403
Transportation 716-282-5403
Youth Services 716-285-3403 Ext. 2231
PASSAGE Program (DV) 716-285-6984
Emergency Housing & Crisis Shelter 716-285-3403
CHOICES Mental Health Housing 716-285-3403 Ext. 2275
Juvenile Supported Case Management .. 716-285-3403 Ext. 2264
Mark's Place (HIV/AIDS Residence) 716-285-3403
Parole Re-Entry 285-3403 Ext. 2258
Family Solutions Program 716-278-8241 Ext. 2272

Community Services For Every1 716-883-8888
www.csevery1.com
Community Referrals / HELP 716-883-8002

Dale Association

www.mhanc.com
 County-Wide Helpline 716-433-5432

Mesothelioma Hub: Find Your Hope
 www.mesotheliomahub.com
 Hotline 24/7 205-601-4683

Niagara County Department of Social Services
 www.niagaracounty.com
 All Offices 716-278-8400
 Adult Protective Services 716-278-8621
 Home Care Department 716-278-8620
 Managed Care Department 716-439-7792
 Medicaid Department 716-278-8400
 Medical Transportation 1-866-753-4430
 Nursing Home/Chronic Care Unit 716-439-7728
 Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance, Food Stamps) 716-278-8400

Niagara County Office for Aging 716-438-4016
 www.niagaracounty.com
 Expanded In-Home Services for the Elderly (EISEP) 716-438-4020
 Home Care 716-278-8620
 NY Connects Niagara County 716-438-3030
 SNAP 716-278-8400
 Caregiver Program 716-438-3030
 Home-Delivered Meals 716-438-3030
 Nutrition Education and Counseling/Nutrition Site Information 716-438-4020
 Home Energy Assistance Program (HEAP) 716-438-4016
 Legal Services 716-438-4020
 Medical Van 716-438-3030
 NiaCAP (Weatherization) 716-285-9681/716-433-6632

NY Connects 716-438-3030
 www.niagaracounty.com/aging/Services/NY-Connects

Senior Citizens Centers and Clubs
 Lockport Senior Centre 716-433-1886
 John Duke Senior Center (Niagara Falls) 716-297-9324
 Lewiston Senior Center 716-754-2071
 Newfane Golden Age Club 716-201-9820
 Senior Center of North Tonawanda 716-695-8582
 Town of Niagara Community Center 716-297-5243
 Wheatfield Senior Center 716-694-8504
 Lewiston Senior Center 716-745-2071

Lockport Care Net Pregnancy Center 716-434-0251
 www.lockportcarenetwork.com
 24 Hour Assistance 877-791-5475

Mental Health Association in Niagara County, Inc.
 www.mhanc.com
 Main Offices 716-433-3780
 Community Education and Trainings
 Consumer Planning Advisory Committee (CPAC)
 Compeer Niagara for Adults and Kids
 Respite
 Legal Advocacy
 Peer Programs
 Support Groups: Anxiety/Depression, Grief Share
 County-Wide Helpline 716-433-5432

Mesothelioma Hub: Find Your Hope
 www.mesotheliomahub.com
 Hotline 24/7 205-601-4683

Niagara County Department of Mental Health
 www.niagaracounty.com
 Adult Mental Health Clinic - Lockport (Shaw Bldg, Mt. View Campus) 716-439-7400
 Adult Mental Health Clinic - Niagara Falls (Trott Access Center) 716-278-1940

Niagara Falls Memorial Medical Center
 www.nfmMMC.org
 Niagara Wellness Connection Center 716-278-4541
 General Information 716-278-4000

Niagara Hospice 716-439-4417 / 716-HOSPICE
 www.niagarahospice.org

Northpointe Council, Inc.
 www.northpointecouncil.org
 Outpatient (Lockport) 716-433-3846
 Outpatient (Niagara Falls) 716-278-8110
 First Step Center 716-285-3421

YWCA Crisis Hotline (text or call, local) 716-433-6716

North Tonawanda Recovery And Treatment Center 716-694-1225
 Samaritan Counseling Center of WNY ... 716-743-9117 / 1-800-660-5053
 www.sccwny.com

CRISIS HOTLINES / EMERGENCY SERVICES

NYS HIV/STI/HCV Hotline1-800-541-2437
www.nyaidsline.org	
Child Abuse Hotline	
www.ocfs.state.ny.us/main/cps/	
Mandated Reporters	1-800-635-1522
Voluntary Reporters	1-800-342-3720
Deaf / HH	1-800-638-5163
Community Missions	
www.communitymissions.org	
Emergency Housing & Crisis Shelter.....	716-285-3403
Community Services For Every1716-883-8888
www.csevery1.com	
Community Referrals / HELP	716-883-8002
Suicide and Crisis Lifeline	call or text 988
Crisis Text Line	text 741741
Niagara County Crisis Services	716-285-3515
Domestic Violence Hotlines (Local)	
Pinnacle DV Hotline	716-299-0909
YWCA Crisis Hotline (text or call, local)	716-433-6716
North Tonawanda.....	716-692-5643
Domestic Violence Hotline (National) 1-800-799-7233 / TTY 1-800-787-3224	
www.thehotline.org	
Pinnacle Community Services	716-285-6984
www.pinnaclecs.org	
Runaway & Youth Services Hotline	716-285-7125
Grad Student Hotline (GRADHLP)	
www.gradresources.org	
National Grad Crisis Line	1-877-472-3457 / 1-800-GRAD-HLP
HIV Counseling Hotline1-800-872-2777
National Suicide Prevention Lifeline1-800-273-8255
www.suicidepreventionlifeline.org	
NYS Domestic and Sexual Violence Hotline1-800-942-6906
www.opdv.ny.gov	
24 Hour National Pregnancy Center Emergency Helpline	
www.optionline.org	
Option Line	1-800-712-4357
Option Text Line	text "HELPLINE" to 313131

SENIOR CITIZENS

Alzheimer's Association of WNY	716-626-0600
www.alz.org/wny	
24 Hour Helpline	1-800-272-3900
Buffalo Federation of Neighborhood Centers	716-856-0363
www.bfnc.com	
Dale Association	
www.daleassociation.com	
Administrative Offices.....	716-433-4440
C.A.R.E. Telephone Reassurance Program	716-433-1886
Center for Travel	716-433-1886
Dial-A-Lift Transportation to Senior Centre	716-433-1886
Geriatric Community Mental Health Nurse	716-433-1937 ext. 107
Lockport Senior Center	716-433-1886
Memory Minders	716-433-1886
PROS Center for Wellness.....	716-433-1937
Senior Advocate	716-433-1886
Vision & Hearing Assistance Program.....	716-433-1886
Volunteer Opportunities.....	716-433-1886
EPIC (Elderly Pharmaceutical Insurance Coverage)	1-800-332-3742
https://www.health.ny.gov/health_care/epic/	
TTY	1-800-290-9138
HART Interface	716-754-8313
www.hartprogram.org	
Health Association of Niagara County, Inc. (HANCI)	
www.hanci.com	
Lockport	716-433-2664
Niagara Falls	716-285-8224
North Tonawanda	716-692-4855
Lifeline	1-855-681-5351
www.lifeline.philips.com	
Meals on Wheels	
Lockport	716-433-6811
Niagara Falls	716-282-3468
North Tonawanda (www.tcmow.com)	716-693-1663
Medic Alert	1-800-432-5378
www.medicalert.org	
Medicare Information	1-800-633-4227
www.medicare.gov	
TTY	1-877-486-2048
Mental Health Association in Niagara County, Inc.	716-433-3780

Community Action Org. of WNY: Head Start	716-881-5150
Donovan Center (Niagara Falls)	716-217-9540
Lockport	716-216-3990
Newfane	716-638-9100
Niagara Falls	716-304-4500
North Tonawanda	716-262-9919
Wilson Center	716-751-9341
Niagara University Continuing Education	716-614-6200
www.niagara.edu	
Orleans-Niagara BOCES	716-731-6800
www.onboces.org	

EMPLOYMENT

Community Missions	716-285-3403
www.communitymissions.org	
Niagara Visions PROS	716-205-8708
Intandem	
www.intandem.org	
Niagara Intake	716-504-2625
Cattaraugus Intake	716-504-2625 Ext. 2230
General	716-375-4757
New York State Department of Labor	
www.dol.ny.gov	
Individual Unemployment Insurance (UI)	888-209-8124
Lockport DOL	716-433-6766
Niagara Falls Career Center	716-278-8258
Niagara County Department of Employment & Training	716-278-8180
www.worksource1.com	
Lockport One-Stop Center	716-433-6766
Niagara Falls One-Stop Center	716-278-8108
New York State Education Department	
www.acces.nyses.gov	
NYSED General Information	518-474-3852
ACCES-VR	1-800-222-5627
TASC (Formerly GED)	518-474-5906

FAMILY

Adoption Star	
www.adoptionstar.com	

Niagara Intake	716-504-2625
Cattaraugus Intake	716-504-2625 Ext. 2230
General	716-375-4757
Jewish Family Service	716-883-1914
www.jfsbuffalo.org	
Mental Health Association in Niagara County, Inc.	
www.mhanc.com	
Main Offices	716-433-3780
Community Education and Trainings	
Consumer Planning Advisory Committee (C.P.A.C.)	
Compeer Niagara for Adults and Kids	
Respite	
Peer Programs	
Support Groups	
County-Wide Helpline	716-433-5432
Mental Hygiene Legal Services	
www.nycourts.gov/courts/ad4/MHLS	
Administrative Offices	585-530-3050
Buffalo Offices	716-845-3650
National Alliance on Mental Illness (NAMI)	716-226-6264
www.namibuffalony.org	
New Directions Youth & Family Services	
www.fosteringgood.org	
Henrietta G. Lewis Campus School	716-433-9592
Wyndham Lawn Campus	716-433-4487
Wayne A. Secord Therapeutic Preschool	716-433-9592
Niagara County Department of Mental Health	
www.niagaracounty.com	
24-Hour Crisis Services	716-285-3515
Adult Mental Health Clinic (Lockport)	716-439-7400
Adult Mental Health Clinic (Niagara Falls)	716-278-1940
Assisted Outpatient Treatment (AOT)	716-439-3780
NC Drug Abuse Program	716-278-8110
Forensic Case Management Program	716-285-3515
Single Point of Access for Adults (S.P.O.A.)	716-439-7527
Single Point of Access for Children (C.S.P.O.A.)	716-439-7527
On-site Education, Training, & Presentations	716-439-7418
Trauma Specialty Services (Lockport)	716-439-7400
Trauma Specialty Services(Niagara Falls)	716-278-1940
Niagara Falls Memorial Medical Center	716-278-4000
www.nfmhc.org	

Lockport 716-478-0035
 North Tonawanda 716-282-4991
 WIC Niagara County 716-218-1484

Community Missions 716-285-3403
www.communitymissions.org

Aurora House 716-433-1905
 Hope House - Peer Recovery Respite Center / Recovery Line
 716-433-6543
 Niagara Visions PROS 716-205-8708
 Niagara Falls Respite Services 716-285-3403
 Transportation 716-282-5403
 Youth Services 716-285-3403 Ext. 2231

Dale Association

www.daleassociation.com
 Administrative Offices 716-433-4440
 Geriatric Community Mental Health Nurse
 716-433-1937 ext. 107
 Mental Health Peer Specialist 716-433-1937 ext. 205
 Outpatient Counseling and Treatment Center 716-693-9961
 PROS Center for Wellness 716-433-1937

Pinnacle Community Services

www.pinnaclecs.org
 Lockport 716-433-6019
 Niagara Falls (PASSAGE) 716-285-6984
 Teen Crisis Hotline 716-285-7125
 Family Services 716-285-6984

Horizon Health Services 716-831-1800

www.horizon-health.org
 Aurora Village (Sanborn) 716-219-8700
 Boulevard Recovery Center (Tonawanda) 716-833-3708
 Delta Village (Sanborn) 716-638-9222
 Freedom Village (Sanborn) 716-250-1860
 Horizon Village (Sanborn) 716-731-2030
 Lockport Recovery Center 716-433-2484
 Niagara Falls Recovery Center 716-283-2000
 Pine Avenue Recovery Center (Niagara Falls) 716-505-1060
 Sanborn Recovery Center 716-650-5550
 Tonawanda Recovery Center 716-831-1850

Intandem

www.intandem.org

Main Office (Toll Free) 1-866-691-3300
 Text Line 800-639-0709
 Buffalo Location 716-639-3900

Catholic Charities

www.ccwny.org
 Service Information & Referral 716-856-4494
 Lockport Office 716-433-0246
 Niagara Falls 716-282-2351
 North Tonawanda 716-694-7749
 Monsignor Carr Children's Clinic
 Lockport 716-478-0315
 Niagara Falls 716-205-0825
 North Tonawanda 716-694-7749
 Referrals 1-877-448-4466
 Multi-Systemic Therapy
 Niagara Falls 716-282-4991
 Lockport 716-478-0035
 North Tonawanda 716-282-4991
 WIC Niagara County 716-218-1484

Cornell Cooperative Extension

www.ccenigaracounty.org
 Lockport 716-433-8839
Pinnacle Community Services 716-285-6984
www.pinnaclecs.org
 Lockport Office 716-433-6019
 Domestic Violence Hotline & PASSAGE Shelter 716-299-0909
 Runaway Hotline & Youth Shelter 716-285-7125
 Niagara Falls Office 716-285-6984

NFCSD Focus on Families 716-286-0745

www.nfschools.net/domain/1232

Intandem

www.intandem.org
 Niagara Intake 716-504-2625
 Cattaraugus Intake 716-504-2625 Ext. 2230
 General 716-375-4757

Jewish Family Service 716-883-1914

www.jfsbuffalo.org

Lockport Care Net Pregnancy Center 716-434-0251

www.lockportcarenet.com

24 Hour Assistance 877-791-5475

Mental Health Association in Niagara County, Inc.

www.mhanc.com	
Main Offices	716-433-3780
Community Education and Trainings	
Consumer Planning Advisory Committee (C.P.A.C.)	
Compeer Niagara for Adults and Kids	
Respite	
Legal Advocacy	
Peer Programs	
Support Groups: Anxiety/Depression, Grief Share	
County-Wide Helpline	716-433-5432
Niagara County Department of Health	
www.niagaracounty.com	
Children & Adults with Special Needs (Lockport) ...	716-439-7460
Children & Adults with Special Needs (Niagara Falls)	
.....	716-278-8180
Early Intervention	716-278-1691 / 716- 278-8180
Healthy Neighborhoods Program.....	716-439-7479
Immunization Program.....	716-278-1903
Nursing Division.....	716-278-1900
Nursing Division - After Hours & Holidays.....	716-439-7430
Niagara County Department of Social Services	716-278-8400
www.niagaracounty.com/socialservice	
Tuscarora Community Health Worker Program	716-297-0598
www.nfmmc.org	
Packard Court Community Center	716-278-0228
www.nfha.org	
Save the Michaels of the World, Inc.	716-302-3960
www.savethemichaels.org	
Women's Respite Program	716-893-0931
www.womensrespite.org	
YMCA	
www.ymcabuffaloniagara.org	
Lockport.....	716-433-8887
Niagara Falls	716-285-8491
YWCA	
www.ywcaniagarafrontier.org	
Lockport.....	716-433-6714
Tonawandas	716-692-5580
Carolyn's House.....	716-278-9662
Crisis Hotline.....	716-433-6716

www.nls.org	
New York State Office of the Attorney General	
www.ag.ny.us	
Buffalo Office.....	716-853-8400
General Helpline	1-800-771-7755
Medicaid Fraud Reporting.....	212- 417-5397
New York State Unified Court System -Legal Assistance	
.....	1-800-268-7869
www.nycourt.gov/courthelp	
Niagara County Family Court	
www.niagaracounty.com	
Lockport	716-439-7170
Niagara Falls	716-278-1877
Niagara County Youth Aid Bureau	
Lockport	716-433-7700
Niagara Falls	716-286-4568
North Tonawanda	716-692-4317
MENTAL HEALTH	
Anchoring Hope of NY	716-778-0389
www.anchoringhope.org	
Buffalo Psychiatric Center	716-816-2014
www.omh.ny.gov	
Buffalo Federation of Neighborhood Centers	716-856-0363
www.bfnc.com	
North Tonawanda Recovery & Treatment Center	716-694-1225
www.omh.ny.gov	
Catholic Charities	
www.ccwny.org	
Service Information & Referral	716-856-4494
Lockport Office	716-433-0246
Niagara Falls	716-282-2351
North Tonawanda	716-694-7749
Monsignor Carr Children's Clinic	
Lockport	716-478-0315
Niagara Falls	716-205-0825
North Tonawanda	716-694-7749
Monsignor Carr Referrals	1-877-448-4466
Multi-Systemic Therapy	
Niagara Falls	716-282-4991

Lockport.....	716-433-6714
Tonawanda's	716-692-5580
Carolyn's House.....	716-278-9662
Crisis Hotline.....	716-433-6716

LAW ENFORCEMENT

New York State Police	866-SAFE-NYS
www.troopers.ny.gov	
Lockport.....	716-434-5588
Niagara Falls	716-297-0755
Niagara County Family Court	
www.niagaracounty.com	
Lockport.....	716-280-6500
Niagara Falls	716-278-1877
Niagara County Youth Aid Bureau	
Lockport.....	716-433-7700
Niagara Falls	716-286-4568
North Tonawanda.....	716-692-4317
Niagara County Sheriff's Office	716-438-3393
www.niagarasheriff.com	
Police (Information)	
Lockport.....	716-433-7700
Niagara Falls	716-286-4568
North Tonawanda.....	716-692-4317

LEGAL ISSUES

Child & Family Services	
www.cfsbny.org	
Center for Resolution and Justice.....	716-362-2323
Community Missions	716-285-3403
www.communitymissions.org	
Juvenile Re-Entry	
Parole Re-Entry	
Lawyer Referral & Information Services	1-800-342-3661
www.findalawyernys.org	
Mental Hygiene Legal Services	585-845-3650
www.nycourts.gov/courts	
Neighborhood Legal Service	716-284-8831

FINANCIAL

Allconnect (Internet Shopping Services)	844-845-3968
www.allconnect.com	
Buffalo Federation of Neighborhood Centers	716-856-0363
www.bfnc.com	
Consumer Credit Counseling of Buffalo, Inc.	
.....	716-712-2060 / 1-800-926-9685
www.cccsbuff.org	
H.E.A.P. (Home Energy Assistance Program)	1-800-342-3009
www.otda.ny.gov	
Niagara County Department of Social Services	716-278-8400
Niagara County Office for the Aging (over 60).....	
.....	716-438-4016 / 716-438-4020
After Hours Emergency Contact.....	716-285-3403
Internal Revenue Service (Free tax return preparation)	
www.irs.gov	
Individuals	1-800-829-1040
Businesses	1-800-829-4933
New York State Unemployment Assistance	
www.ny.gov/services/get-unemployment-assistance	
Claims	1-888-209-8124
Niagara Community Action Program (NIACAP)	716-285-9681
www.niagaracommunityactionprogram.org	
Lockport Neighborhood Center	716-433-6632
Niagara Falls Neighborhood Center	716-285-6134
North Tonawanda Neighborhood Center	716-694-9727
Nutrition Outreach and Education.....	716-439-1322
Niagara County Department of Social Services	716-278-8400
www.niagaracounty.com	
Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance-TDA, Food Stamps-EBT).....	716-278-8400
NYS Child Support Call Center.....	1-888-208-4485
NYS Payment Information & Forms	1-800-846-0773
Non-Public Assistance Daycare (Lockport)	716-439-7656
United States Social Security Administration	
www.ssa.gov	
Hotline and Information.....	
.....	1-800-772-1213 / (TTY) 1-800-325-0778
Niagara Falls	716-283-2614

FOOD & CLOTHING

Brother's Keeper Outreach (Food & Clothing) 716-432-8940

Catholic Charities

www.ccwny.org

- Service Information & Referral..... 716-856-4494
- Lockport Office 716-433-0246
- Niagara Falls 716-282-2351
- North Tonawanda..... 716-694-7749
- Monsignor Carr Children's Clinic
 - Lockport..... 716-478-0315
 - Niagara Falls 716-205-0825
 - North Tonawanda 716-694-7749
 - Referrals 1-877-448-4466

Multi-Systemic Therapy

- Niagara Falls 716-282-4991
- Lockport..... 716-478-0035
- North Tonawanda 716-282-4991

WIC Niagara County 716-218-1484

Community Missions

www.communitymissions.org

- Emergency Housing & Crisis Shelter 716-285-3403

Heart, Love & Soul 716-282-5687

www.heartloveandsoul.org

- Food pantry (between 10am and 1 pm) 716-282-5681

Meals on Wheels

www.mealsonwheelsamerica.org

- MOW For WNY 716-822-2002
- www.mealsonwheelswny.org
- Lockport..... 716-433-6811
- Niagara Falls 716-282-3468
- North Tonawanda..... 716-693-1663
- www.ntmow.com

Niagara Community Action Program (NIACAP) 716-285-9681

www.niagaracommunityactionprogram.org

- Lockport Neighborhood Center..... 716-433-6632
- Niagara Falls Neighborhood Center 716-285-6134
- North Tonawanda Neighborhood Center 716-694-9727
- Nutrition Outreach and Education 716-439-1322

Niagara County Department of Social Services

www.niagaracounty.com/socialservices

- SNAP 716-278-8400

www.belmonthousingwny.org

- Central Office 716-884-7791
- Niagara County Office 716-213-2784

Buffalo Federation of Neighborhood Centers 716-856-0363

www.bfnc.com

Community Missions

www.communitymissions.org

- Main Office 716-285-3403
- PASSAGE Program (DV) 716-285-6984
- Emergency Housing & Crisis Shelter 716-285-3403
- CHOICES Mental Health Housing 716-285-3403
- Aurora House (Youth) 716-433-1905

Habitat for Humanity

www.habitat.org

- Lockport 716-433-5073
- Niagara Falls 716-285-2877

Lockport Housing Authority

www.lockporthousingauthority.com

- Main Office 716-434-0001
- Section 8 Office 716-434-3627

Lockport CARES..... 716-438-2273

www.lockportcares.org

Niagara County Department of Social Services

www.niagaracounty.com

- All Offices..... 716-278-8400
- Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance, SNAP - EBT)..... 716-278-8400

Niagara Falls Housing Authority

www.nfha.org

- Main Office 716-285-6961
- Packard Court Community Center 716-278-0228
- Senior Services Department..... 716-278-0228

Niagara Heritage of Hope and Service

www.historicht.org

- Community Thrift Store..... 716-299-0799

Section 8 Housing

- Lockport 716-434-3627
- Niagara Falls 716-286-8820
- North Tonawanda (Belmont Shelter)..... 716-213-2787

YWCA

www.ywcaniagarafrontier.org

Niagara Wellness Connection Center 716-278-4541
 Health Homes 716-278-4647 / 716-438-4490
 24 Hour Psychiatric Emergency Department 716-278-4395
Niagara Hospice 716-439-4417 / 716-HOSPICE
www.niagarahospice.org
NY Connects 1-800-342-9871
www.nyconnects.ny.gov
 Niagara County NY Connects 716-438-3030
Visually Impaired Advancement (VIA) 716-882-1025
www.viawny.org
Planned Parenthood of Western New York 1-800-230-7526
www.plannedparenthood.org
 Niagara Falls 716-282-1235
 North Tonawanda 716-692-6872
 The Connection: Youth Drop-In Center 716-205-0028
Roswell Park Cancer Institute
www.roswellpark.org
 General Information/Cancer Information
 1-800-767-9355 / 716-845-2300
 Patient Information 716-845-1523
 Resources for Patients & Family 716-845-86-59
 Physician Referral 716-845-7763
 Case Management 716-845-5735
 Social Work 716-845-8022
 Patient Advocates 716-845-1365 / 716-845-2981
 Spiritual Care 716-845-8051
Tuscarora Community Health Workers Program 716-297-0598
www.nfmmc.org
University of Buffalo Dental Clinic 716-262-9750
dental.buffalo.edu/patients
 Southern Tier Mobile Unit 716-560-5127
Venture Forthe, Inc. (traumatic brain-injured individuals)
 716-285-8070 / 1-800-701-1233
www.ventureforthe.com
Visiting Nurses Association 716-243-7800
www.vnawny.org
Eastern Niagara Hospital Occupational Medicine 716-433-2025
www.enhs.org

HOUSING

Belmont Shelter Corporation

Niagara County Food Pantries - (By Zip Code)

14094
 Brother's Keeper Outreach 716-432-8940
 Emmanuel UMC Little Free Pantry 716-433-2838
 NIACAP Lockport Pantry 716-433-6632
 Raymond Community Church 716-434-3175
 St. John's Food Pantry 716-433-8118
 St. Vincent DePaul 716-433-0593
 Lockport Salvation Army 716-434-1276
 Sister Mary Loretto Community Soup Kitchen
 716-434-1276

14108
 Newfane Community Food Pantry 716-778-9822
 First Baptist Church in Newfane 716-778-9216

14120
 Little Free Pantry - Lumber City Church 716-260-2757
 Little Free Pantry - Nash Road Church 716-692-8683
 North Tonawanda Food Pantry 716-692-8552
 Pendleton Food Pantry 716-692-1478
 Neighborhood Center – Niagara Community Action
 716-694-9727
 Twin Cities Community Outreach 716-693-6010
 Faith United Methodist Church 716-694-2456

14172
 Christian Food Pantry 716-751-6057
 Wilson Community Food Pantry 716-727-4074

14301, 14303, 14305
 St. Joseph Outreach 716-282-1379
 NICAP Niagara Falls Food Pantry 716-282-4375
 Hannah House Food Pantry 716-341-1231
 Community Missions, Inc. Food Pantry 716-285-3403
 Niagara Falls Salvation Army 716-283-7697
 Heart, Love & Soul Food Pantry 716-282-5681
 Mt. Zion Missionary Baptist Church Food Bank
 716-282-3655

Niagara County Office for Aging
 Home-Delivered Meals 716-438-3030
 Nutrition Education and Counseling/Nutrition Site Information
 716-438-4020

LGBTQ+

Gay & Lesbian Youth Services of WNY, Inc.	716-855-0221
www.glyswny.org	
Niagara Pride	716-298-7656
www.niagarapride.org	
Pride Center of WNY	716-541-0673
www.pridecenterwny.org	
P-FLAG Helpline (Parents, Families & Friends of Lesbian & Gay people) ...	716-883-0384
www.pflagbuffalo.org	
The Trevor Project (24/7)	1-866-488-7386
www.thetrevorproject.org	
Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual, Transgender, & Questioning youth	

GOVERNMENT

Clerks

City	
Lockport	716-439-6676
Niagara Falls	716-286-4393
North Tonawanda	716-695-8555
Town	
Cambria	716-433-7664
Hartland	716-735-7179
Lewiston	716-754-8213
Lockport	716-439-9524
Newfane	716-778-8822
Niagara	716-297-2150
Pendleton	716-625-8833
Porter	716-745-3730
Royalton	716-772-2431
Somerset	716-795-3575
Wheatfield	716-694-6441
Wilson	716-751-6704
Village	
Barker	716-795-3777
Lewiston	716-754-8271
Middleport	716-735-3303
Wilson	716-751-6764
Youngstown	716-745-7721

24 Hour Assistance	877-791-5475
Medic Alert	1-888-633-4298
www.medicalert.org	
Medicaid Dentists Information	1-800-541-2831
Medical Society of New York State	716-285-5789
Mesothelioma Hub: Find Your Hope	
www.mesotheliomahub.com	
Hotline 24/7	205-601-4683
Catholic Health	716-706-2112
www.chsbuffalo.org	
Mt. St. Mary's Hospital	716-297-4800
Clearview Treatment Services	716-298-2115
Mental Health Counseling	716-706-2112
Niagara County Department of Health	
www.niagaracounty.com	
Mainline	716-439-7430
Children with Special Needs (Lockport)	716-439-7460
Children with Special Needs (Niagara Falls)	716-278-8180
Environmental Health	716-439-7444
Environmental Health Division Childhood Lead Poisoning Prevention	
.....	716-278-8588
Financial Operations	716-439-7432
Public Health Emergency Preparedness	716-439-7431
Healthy Neighborhoods Program	716-439-7479
Immunization Program	716-278-1903
Nursing Division	716-278-1900
Public Health Education - Nursing	716-278-8596
Communicable Diseases Program	716-278-8598
Niagara County Department of Social Services	
www.niagaracounty.com	
All Offices	716-278-8400
Home Care Department	716-278-8620
Managed Care Department	716-439-7792
Medicaid Department	716-278-8400
Medical Transportation	1-866-753-4430
Nursing Home Unit	716-439-7728
Tuscarora Community Health Worker Program	716-297-0598
www.nfmmc.org	
Niagara Falls Memorial Medical Center	716-278-4000
www.nfmmc.org	
CareExpress	716-278-4444

American Red Cross: Western New York Chapter	716-886-7500
www.redcross.org	
Angel Flight NE	1-800-549-9980
www.angelflightne.org	
Asthma Coalition of Erie, Monroe, & Niagara Counties	716-271-6388
www.acofemnc.org	
Community Health Center of Buffalo	716-986-9199
www.chcb.net	
Community Health Center of Lockport	716-478-6655
www.chcb.net	
Deaf Access Services	
www.wnydas.org	
Main Offices.....	716-833-1637
Main Offices Videophone.....	716-335-9192
For Interpreter services.....	716-535-1603
DeGraff Memorial Hospital	716-694-4500
www.kaleidahealth.org/degraff	
Eastern Niagara Hospital	
www.enhs.org	
Emergency Services.....	716-514-5800 Ext. 3601
Imaging Center & Outpatient Lab	716-514-5812
ENH Lab & X-Ray.....	716-439-1689
WNY Occupational Medicine & ENH Health Care Center	716-433-2025
Eastern Niagara Hospital-Newfane	716-778-5111
Eastern Niagara Hospital-Lockport.....	716-514-5700
Eating Disorders Association of WNY	716-819-1338
GuildCare Adult Day Care Program	716-285-3499
Health Association of Niagara County, Inc. (HANCI)	
www.hanci.com	
Lockport.....	716-433-2664
Niagara Falls	716-285-8224
North Tonawanda.....	716-692-4855
Intandem	
www.intandem.org	
Niagara Intake	716-504-2625
Cattaraugus Intake	716-504-2625 Ext. 2230
General.....	716-375-4757
Lion's See, Inc. (free screenings for children)	716-881-7915
www.lionsSEEny.org	
Lockport Care Net Pregnancy Center	716-434-0251
www.lockportcarenet.com	

New York State Department of Motor Vehicles	
www.dmv.ny.gov	
Lockport	716-438-4000
Niagara Falls	716-278-1970
North Tonawanda	716-743-4500
Niagara County Department of Health	
www.niagaracounty.com	
Main line	716-439-7430
Children with Special Needs (Lockport)	716-439-7460
Children with Special Needs (Niagara Falls).....	716-278-8180
Environmental Health	716-439-7444
Environmental Health Division Childhood Lead Poisoning Prevention	716-278-8588
Financial Operations	716-439-7432
Public Health Emergency Preparedness	716-439-7431
Healthy Neighborhoods Program	716-439-7479
Immunization Program	716-278-1903
Nursing Division	716-278-1900
Public Health Education - Nursing.....	716-278-8596
Communicable Diseases Program.....	716-278-8598
New York State Department of Health: Consumer Health Care Complaints	
www.health.ny.gov/health_care/consumer_information	
Adult Care & Assisted Living.....	1-866-893-6772
Funeral Homes/Directors.....	518-402-0785
Home Care & Hospice	1-800-628-5972
Hospital Patient Care	1-800-804-5447
Nursing Homes	1-888-201-4563
Professional Medicaid Conduct	1-800-663-6114
Managed Care	1-800-206-8125
Niagara County Department of Social Services	
www.niagaracounty.com	
All Offices	716-278-8400
Adult Protective Services	716-278-8621
NYS Child Abuse Hotline.....	1-800-342-3720
HEAP (Home Energy Assistance Program)	716-278-8400
Home Care Department.....	716-278-8602
Investigative/Program Integrity	716-439-7788
Managed Care	716-439-7792
Medicaid.....	716-278-8400
Medical Transportation.....	1-866-753-4430
Non Public Assistance Daycare Program.....	716-439-7656

